

## Premium Compact Tractor Service Subscription Terms & Conditions

The Premium Compact Tractor Service Subscription (herein referred to as “the subscription”) is an annual automatically renewing subscription with recurring monthly charges and entitles the customer to one annual maintenance scheduled and performed between the months of November and February for the specific serialized piece of equipment it was purchased for and cannot be transferred to other equipment or other owners.

The saved credit card will be charged \$42.99 per month starting now and every 30 days on a recurring basis for 11 months after. Taxes will be added as applicable.

### Scope of Work:

- The once per year annual maintenance consists of the following items and includes pickup and delivery of the unit from your home to our shop:
  - Change engine oil & filter
  - Check belts & idlers
  - Check safety equipment
  - Check fuel filter
  - Check air filter(s)
  - Check transmission/hydraulic fluid
  - Check battery & terminals
  - Check tire pressures
  - Check glow plug operation
  - Check brake adjustment
  - Check PTO operation
  - Check Wheel Bearings
  - Check Steering
  - Check Cables & Linkages
  - Grease as Necessary
  - Check Mower Deck Bearings (if applicable)
  - Sharpen Blades (if applicable)
  - Clean Underside of Mower Deck (if applicable)
  - Level Mower Deck (if applicable)
  - Add Fuel Stabilizer
  - Pressure Wash Unit

### Additional Repairs:

- If any additional repairs are required, a Service Representative will contact you with pricing. Additional repair costs are the responsibility of the customer at time of service and are not covered by the subscription.

### Subscription Auto-Renewal:

- The subscription is set to automatically renew annually, on the anniversary of the initial subscription purchase, unless cancelled by the customer.

### Subscription Cancellation:

- The customer has the right to cancel the subscription at any time.

- In the event of cancellation any outstanding balance will be the responsibility of the customer to pay and the credit card on file will be charged for the amount due.
- Any unused funds affiliated with the subscription will not be refunded.

**Valid Locations:**

- Subscription is only valid at West Central Equipment locations and cannot be performed by third parties including the customer.
- Service must be performed at a West Central Equipment service shop. Service cannot be completed off-site including at the customer's residence.

**Scheduling Pickup/Delivery:**

- A West Central Equipment Service Representative will call you and schedule the pickup time of your machine between the months November and February.
- At time of pickup please have the equipment parked and operable in a location that our delivery truck can retrieve and load it easily.
- Once service has been completed and any applicable outstanding balance is settled a Service Representative will schedule to have your equipment delivered back to you.
- Customer must accept delivery of equipment back after service completion. West Central Equipment cannot store equipment for extended periods of time. Storage fees will apply after 14 days of notification of service completion.

**Price Adjustments:**

- West Central Equipment reserves the right to adjust the price of the subscription at any time.
- In the event of a price increase the customer will be provided with a prior notice email before the new charges begin.

**Payment and Billing:**

- By subscribing to our service, you agree to pay the subscription fees as per the pricing stated at time of purchase and payment will automatically be charged to the credit card on file on a monthly basis unless cancelled by the customer. (In cancellation event see Service Cancellation)
- You must have a valid credit card saved to your account.
- If the payment method fails, West Central Equipment reserves the right to suspend or terminate the subscription and recoup any outstanding balance due at time of termination.

**Company Subscription Termination:**

- The subscription can be terminated by the company any time at our discretion. Any impacted subscriptions you have active will continue until the end of the current subscription plan and not be renewed.
- In the event of a Company-wide termination of the subscription the customer will continue their regular monthly payment until their outstanding balance is \$0. If a customer has an unused portion of subscription fees, this amount will be refunded to the customer.

**Customer Responsibilities:**

- Customers are responsible for maintaining accurate and up-to-date billing and contact information.
- Customers are responsible for any costs associated with changes to their subscription, such as upgrades or downgrades.

**Limitation of Liability:**

- West Central Equipment shall not be liable for any damages or losses, including but not limited to indirect, consequential, or punitive damages arising from the use of the subscription.